



# IH In House

Your partners  
in reducing risk &  
protecting people

Health & Safety / Food Safety  
Specialists in Schools and Catering





# Your partners in reducing risk & protecting people



## ABOUT IN HOUSE

At In House, we provide help, advice and guidance to enable you to achieve the highest standards in your industry. With particular expertise in catering, hospitality and schools, we provide a range of services which help you to operate your organisation safely and successfully.

## ADVICE AND GUIDANCE

As an In House customer, you can contact us at any time by telephone or email for advice and guidance. Whether you need emergency support, paperwork to help avoid reinventing the wheel, or just an answer to a simple question, we are here to help.

We also keep you up to date on issues relating to your organisation, with regular newsletters and guidance.

## HEALTH AND SAFETY

Health and safety issues are just too important to be overlooked, but understanding what is a proportionate approach can be tricky. In House specialises in this area, so you don't have to. We'll provide you with a friendly, efficient and effective service, saving you time and worry.

Working in partnership with our clients we ensure that safety standards are set and met. We don't just identify the problems – we help you to tackle them. We also try to make health and safety simple and straightforward – whilst ensuring you are complying with legislation.

## OUR CORE SERVICES

- Food Safety
- Health and Safety
- Training
- BIOSCANNING hygiene monitoring
- Emergency support and guidance
- Complaints, allegations, accidents
- Updates on legislative changes
- Fire safety

## OUR ADVISORS

All of our advisors are experienced in their fields. We are quick to respond, and provide friendly and – most importantly – practical advice to help you make the best decisions for your business. In addition, we have the back up of a large range of specialists – so we can help you on a huge range of hygiene and safety issues.

Our Health and safety support service (called SafetyTEAM) will guide you through the legal and good practice requirements with clarity and understanding. The service offers organisations the ability to appoint In House as their very own professional team of competent safety advisors.

The package can be tailored to meet the level of health and safety support that you need. Whether you need general support or a specific safety consultancy or training task, we can provide the solution as we are part of PHSC plc, which provides a one-stop shop for compliance.

## FOOD SAFETY

If you operate in the food industry you will have to comply with food hygiene regulations. Poor food hygiene carries a heavy cost for your business – in terms of profits, staff and reputation. The impact of a poor inspection score from your Local Authority EHO has become much more significant since the Food Hygiene Rating System/Scores on the Doors schemes were introduced. At In House, we have a range of services that you can access to ensure your business complies with legislation and best practice...

### What can we do for you?

We can review your current systems and assess your needs, then tell you what you need to do to improve. Or you might want us to enhance your procedures or check whether your staff are following them. We can help to introduce high standards, train staff and monitor improvement over time.

### How do we do it?

We are able to conduct food hygiene audits and food safety inspections. We can also provide a whole suite of quality training for your staff (see below). We are experts at developing HACCP systems and producing food hygiene management manuals, all combined with on-going support and advice.

## BIOSCANNING MONITORING

BIOSCANNING is a hygiene monitoring system which detects food debris and living micro-organisms on 'clean' surfaces.

At In House, we are leading providers of BIOSCANNING ATP testing, which we use as part of our food hygiene audits in order to assess 'real' cleanliness.

Cleaning is a 'critical control point' in all food businesses. Legislation requires such critical points to be identified, controls implemented and monitoring procedures be put in place. BIOSCANNING helps to easily and accurately monitor the effectiveness of your cleaning.

## TRAINING

We can provide training at any level for your staff – from a short, bespoke update, to a full accredited qualification. We can carry out training on your premises, as well as public courses in convenient locations. In House is a registered centre with the main accredited bodies (CIEH, IOSH, HABC and NEBOSH) offering a full range of courses from each.

In addition to these accredited courses, we can offer a huge range of bespoke training, including practical food safety and specific health and safety options.

Contact us to discuss your training needs, and we will find a trainer to suit your organisation.



In House has a proven track record based upon long-standing partnerships with our customers, providing support in all aspects of hygiene, health and safety. We have a long list of organisations which we work with, from large multi-site organisations, to small single operations.

Over the years we have worked with schools, restaurants, contract caterers, universities, hospitals, hotels and a range of other businesses so we understand the people, the environments and the risks. This means that In House has developed the

knowledge and expertise necessary to help create safe environments in these sectors. We believe that every organisation is able to improve – and we want to be the ones to help you to achieve the standards you need.

At In House we always look to provide clear, practical advice, which reduces the risk of accidents and incidents occurring. And just as importantly, we are there to help you if you do have any problems. We pride ourselves on our customer support, and our team is always ready to help.

## CONTACT US FOR MORE INFORMATION

If you would like In House to help you, please contact us using the following details:  
[www.inhousesafety.co.uk](http://www.inhousesafety.co.uk) / [info@inhousesafety.co.uk](mailto:info@inhousesafety.co.uk) / 0845 873 2390



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